

Frequently Asked Questions

- ***Do you accept insurance?***

No. Presently, you must bill your own insurance company for reimbursement. We will provide you with a coded superbill to submit to your insurance company for potential reimbursement. If you would like to discuss coverage with your insurance company, please see the link below: Questions to ask your Insurance Company.

- ***What type of payment do you accept?***

We accept cash, checks, Visa and Mastercard at the time of service.

- ***What do I bring to my first appointment?***

Please bring your completed New Patient Intake Form, 2 Diet diaries (which you will receive from our office via email upon making your appointment), a list of all supplements and medications you're currently taking as well as all recent lab work.

- ***Are Labs required?***

Ideally we would like all New Patients to have updated lab work within the last year. Please contact our office for the required labs as well as recommendations for laboratories for those who are uninsured.

- ***What kind of results can I expect?***

Each Patient's results are different, but if you are serious about your treatment plan and follow Dr. Murczek's care plan as prescribed – you will see results. We have seen amazing transformations in the way our patients look and feel as they begin to heal. Their spirits uplift, they look and feel younger, their vibrancy returns and they begin to return to normal activities.

- ***How long are appointments?***

Standard appointments are 20-40 minutes long, depending on the modalities used. Please let us know if you are from out of town, so we can schedule you in for a longer appointment.

- ***What is your cancelation policy?***

Please cancel or reschedule at least a full 24-hours in advance. We will charge \$75 fee for appointments cancelled the same day. We do not charge for missed New Patient Appointments, but we ask that you please respect this policy.

- ***How far out are you booked?***

We are generally booked one to two weeks out. Please bring your schedule with you to each appointment so that you can book before leaving our office to better insure you receive your desired time.

- ***What if I have an emergency?***

We will always do our best to accommodate urgent cases unless it absolutely cannot be avoided, in which case we recommend going to an Urgent Care facility or to the hospital.